

# Your Child's Rights & Safety at the Y

## At the Y, your child's safety comes first - both online and offline.

If your child ever feels worried, they can speak to a Y staff member - like their program leader or youth worker - or use the QR code to raise a concern. They can remain anonymous if they choose.



## What we **WILL** do

### ✓ Keep your child safe

Every Y program, activity and space - online and offline - is designed to be safe, respectful and age-appropriate, so your child can participate with confidence.

### ✓ Use official and safe platforms

We'll only communicate with your child through approved Y platforms and devices, and only about Y programs they're actively involved in.

### ✓ Protect their information

We follow Australian laws, privacy rules, and the eSafety Commissioner's guidelines to protect your child's personal data. We'll only share it if legally required - for example, if someone's safety is at risk or if it's necessary for their participation in the program.

### ✓ Make it easy for them to speak up

We'll give you and your child simple, anonymous and culturally respectful ways to raise concerns - whether through QR codes, online forms or trusted Y staff.

### ✓ Promote inclusion and belonging

We'll actively create spaces where every person feels safe, included and respected - whoever they are.

### ✓ Stay connected with you

We'll always ask for your permission before engaging with your child, and we'll include you in any messages, calls or chats so you're in the loop.

### ✓ Respect their image and identity

We'll always ask for consent before taking or sharing your child's photo, video or creative work, and we'll clearly explain how it will be used.

### ✓ Be open and transparent

If a session is being recorded, information saved, or feedback collected, we'll explain what's happening and why, so there are no surprises.

### ✓ Respond and keep you informed

If a concern is raised, we'll act quickly, take it seriously, and make sure both you and your child know what's happening and what steps are being taken.

### ✓ Value their voice

We'll listen to what your child has to say, treat their perspective with respect, and act on it when needed.

## What we will **NEVER** do

- ✗ Use personal devices, accounts or social media to message your child.
- ✗ Share unsafe, disrespectful, or inappropriate content.
- ✗ Encourage your child to keep secrets or withhold information from you.
- ✗ Ignore, delay or dismiss a concern.
- ✗ Exclude or treat anyone unfairly because of identity, culture, language, ability or belief.

**Your Rights. Your Safety. Your Y.**

Contact us at [safehobart@ymca.org.au](mailto:safehobart@ymca.org.au)

