

A safe place for you at the Y.

At the Y, we take your safety seriously - online and offline.

If you ever feel worried, talk to a Y person or scan the QR code to raise it. You can stay anonymous if you want. The Y should always feel like a safe place to be yourself.



What we **WILL** do

- ✓ **Keep spaces safe**
Anything *you* use through the Y online will be safe, respectful and right for your age.
- ✓ **Check in with your trusted adults**
Before we message, call or chat with you, we'll always include your parent or guardian.
- ✓ **Use official and safe ways to connect with you**
We'll only reach out to you through official Y platforms and devices, and only about programs you're part of.
- ✓ **Respect *your* image and identity**
Nothing about you without you - we'll ask for your consent before taking or sharing photos, videos or creative work, and explain exactly how it'll be used.
- ✓ **Keep *your* info private**
Your info is yours. We'll only share it if we really have to - e.g. if someone's safety is at risk, or if it's needed so you can take part in the program.
- ✓ **Be upfront with you**
If we're recording a session, saving info or collecting feedback, we'll tell you clearly and explain why - so you're never left guessing.
- ✓ **Make it easy for you to speak up**
You'll always have safe, anonymous and culturally respectful ways to raise concerns - like QR codes, online forms or trusted Y adults like your program leader or staff at your Y centre.
- ✓ **Listen to you + act.**
Your voice counts - what you say matters to us. If you raise a concern, we'll respond quickly, take it seriously and let you know what's happening so you're not left in the dark.
- ✓ **Make sure you belong.**
We'll make sure you feel safe, included and respected - whoever you are.

What we will **NEVER** do

- ✗ Message you on personal social media, messaging apps or personal devices.
- ✗ Send or post anything unsafe, disrespectful, rude or inappropriate.
- ✗ Pressure you to share something or keep secrets from your trusted adults.
- ✗ Ignore, brush off or delay when someone raises a concern.
- ✗ Treat anyone unfairly because of their identity, culture, ability, language or belief.

Your Rights. Your Safety. Your Y.

Contact us at safehobart@ymca.org.au

